

House Bill No. 6868

Public Act No. 05-15

AN ACT CONCERNING FILING DEADLINES FOR MANAGED CARE OMBUDSMAN REPORTS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

Section 1. Section 38a-1049 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2005*):

- (a) There is established an advisory committee to the Office of Managed Care Ombudsman which shall meet four times a year with the Managed Care Ombudsman and the staff of the Office of Managed Care Ombudsman to review and assess the performance of the Office of Managed Care Ombudsman. The advisory committee shall consist of six members appointed one each by the president pro tempore of the Senate, the speaker of the House of Representatives, the majority leader of the House of Representatives, the minority leader of the House of Representatives, the minority leader of the House of Representatives. Each member of the advisory committee shall serve a term of five years and may be reappointed at the conclusion of that term. All initial appointments to the advisory committee shall be made not later than March 1, 2000.
- (b) The advisory committee shall make an annual evaluation of the effectiveness of the Office of Managed Care Ombudsman and shall

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submit the evaluation to the Governor and the joint standing committees of the General Assembly having cognizance of matters relating to public health and insurance not later than [February] <u>April</u> first of each year commencing February 1, 2001.

Sec. 2. Section 38a-1050 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2005*):

The Managed Care Ombudsman shall submit, not later than [January] March first of each year, a report to the Governor and the joint standing committees of the General Assembly having cognizance of matters relating to public health and insurance concerning the activities of the ombudsman. The report shall include, but not be limited to, information regarding: (1) The subject matter, disposition and number of consumer complaints processed by the ombudsman; (2) common problems and concerns discerned by the ombudsman from the consumer complaints and other relevant sources; (3) the need, if any, for administrative, legislative or executive remedies to assist consumers; and (4) the fiscal accounts of the Office of Managed Care Ombudsman.

Approved May 4, 2005